

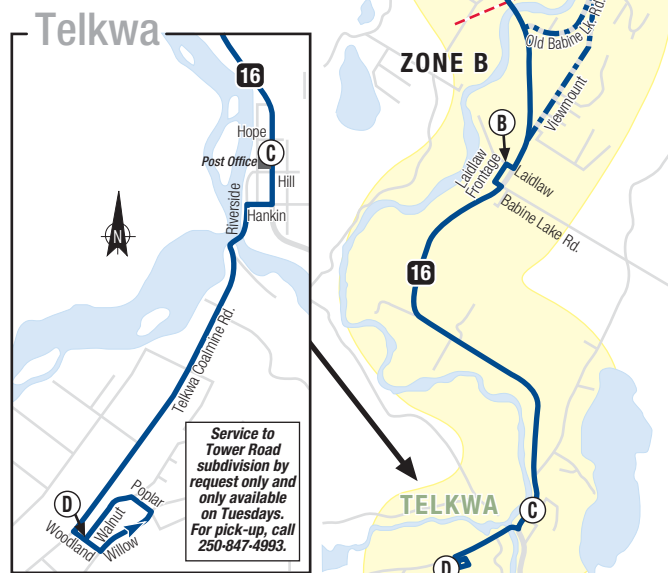
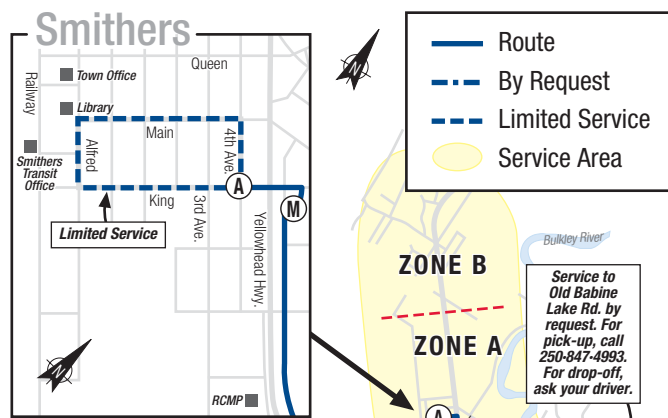
Smithers & District Transit

RIDER'S GUIDE

Effective April 4, 2016



Town of Smithers



Transit maps show transit routes, exchanges and relevant landmarks to help riders use the transit system. They are not complete street maps.

Note: The bus may be able to make deviations of up to 500 metres from the fixed route in order to pick up or drop off passengers who are seniors or are unable to walk the distance.

By Request

Bus service includes a curb-to-curb, shared transit service by request to and from destinations in the Smithers and regional district areas.

By request service operates six days a week, Monday through Saturday, between 9:00 a.m. and 4:00 p.m.

To book a ride, or for more information, call 250-847-4993.

Zone A and B fares apply.

Smithers to Telkwa

Monday to Friday					
(A)	(M)	(B)	(C)	(D)	
Lv. Downtown Smithers (4th and King and Roi Theatre)	Lv. Smithers Mall	Lv. Mountain View Mobile Home Park	Lv. Telkwa Post Office	Ar. Woodland and Walnut	
8:00	8:02	8:09	8:16	8:20	
9:45	9:47	9:54	10:01	10:05	
T 1:15	1:17	1:24	1:31	1:35	
3:25	3:27	3:34	3:41	3:46	
4:00	4:02	4:09	4:16	4:21	
4:50	4:52	4:59	5:06	5:11	
Saturday					
10:30	10:32	10:39	10:46	10:50	
1:05	1:07	1:14	1:21	1:25	
2:30	2:32	2:39	2:46	2:50	
4:20	4:22	4:29	4:36	4:41	

T This trip runs Tuesday through Thursday only.

Telkwa to Smithers

Monday to Friday					
(D)	(C)	(B)	(M)	(A)	
Lv. Woodland and Walnut	Lv. Telkwa Post Office	Lv. Mountain View Mobile Home Park	Lv. Smithers Mall	Ar. Downtown Smithers (4th and King and Roi Theatre)	
L 7:30	7:35	7:42	7:49	7:54	
8:20	8:25	8:32	8:39	8:41	
F 9:20	9:25	9:32	9:39	9:41	
10:05	10:10	10:17	10:24	10:26	
L 1:35	1:40	1:47	1:54	1:56	
4:25	4:30	4:37	4:44	4:49	
Saturday					
9:00	9:05	9:12	9:19	9:21	
10:50	10:55	11:02	11:09	11:11	
1:25	1:30	1:37	1:44	1:46	
2:50	2:55	3:02	3:09	3:11	

F This trip runs Tuesday through Friday only.
L These trips travel along 4th Ave., Main, Alfred, and King as noted on map.

Note: Service to the Tower Road subdivision on Tuesday by request only. For pick up, call 250-847-4993.

Flagging the Bus

Some rural community systems do not have physical bus stops. In these communities, customers "wave" a bus down on designated roads.

When you want to flag the bus, find a safe location along the route and wave at the bus. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway.

The driver may not be able to safely stop for you if the posted speed limit exceeds 60 km/hr.

Fares

all fares subject to change

Cash	Zone A	Zone B
All fares	\$ 2.25	\$ 2.75
Child, 4 or under**	free	free

Tickets (10)

All tickets	20.00	25.00
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Monthly Pass

Fixed-route only

Adult	50.00
Student/Senior*	42.00

* Reduced fare with valid I.D. for persons 65 or over and students to Grade 12.

** When accompanied by a fare-paying passenger.

Ticket and Pass Outlets

Tickets and monthly passes are available from your driver.

IF IT'S GREEN... JUST GO!

It costs \$11,000 a year on average to own and maintain a car.* Save money – take transit!

*Canadian Automobile Association, 2013, "Driving Costs"

BE PART OF THE SOLUTION... REUSE YOUR RIDER'S GUIDE.

Transit Info 250-847-4993

www.bctransit.com

Welcome Aboard

Your local transit system runs six days a week. Buses serve the Town of Smithers, the Village of Telkwa and Electoral Area A of the Regional District of Bulkley-Nechako.

Fixed-route service – scheduled service to major destinations and residential areas.

By Request – curb-to-curb service, Monday to Saturday.

About Your Transit System

Funding for your local transit system is cost shared between the Town of Smithers and BC Transit. Funding from the Town of Smithers is in partnership with the Village of Telkwa and the Regional District of Bulkley-Nechako.

Decisions on fares, routes and service levels are made by the Town Council based on public feedback and information provided by BC Transit. Buses are operated by the Smithers Community Services Association.

Operating costs are met by a combination of farebox revenues and local government and provincial funding.

Contact

Customer Information	250-847-4993
Lost and Found	250-847-4993
Community Bus	250-847-4993
Email	smithers.transit@scsa.ca
Web	www.bctransit.com
Address	3815-B Railway Avenue PO Box 3759 Smithers, BC V0J 2N0

If you have comments about service in general or suggestions for improvements, contact:

Town of Smithers	
Address	1027 Aldous Street, Box 879 Smithers, BC V0J 2N0
Phone	250-847-1600

Sundays and Holidays

Service is not available on Sunday and the following holidays.

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Subject to change. Check online at www.bctransit.com for special event service.

Pass Programs

Transit Pass Tax Credit

The Government of Canada offers a non-refundable tax credit if you use a monthly pass. Save your pass and receipt as proof of purchase. For more information visit www.transitpass.ca

Tax Exemption

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Social Innovation. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.buspass.gov.bc.ca or call 1-866-866-0800.



Transit Tips

Here are some courtesy and safety tips to keep in mind while travelling on the bus.



Always

- ✓ plan to arrive at the bus stop a few minutes early
- ✓ have your correct fare ready before boarding
- ✓ take a seat as soon as possible after boarding
- ✓ hold on while the bus is in motion
- ✓ be a good neighbour – yelling or loud music on the bus can be distracting for the driver and other passengers

Never

- ✗ stand in the street or sit on the curb when the bus approaches
- ✗ run after or hit the side of a moving bus
- ✗ allow your children to stand or kneel on the seat while riding the bus

Bike Racks

Most bikes can be accommodated on BC Transit buses. If you're considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, child carriers or any other item that could interfere with the driver's vision are removed from the bike.

Bike racks on community buses can only be used during daylight hours. Bikes block the headlights at night.

Visit Rider Info at www.bctransit.com for an instructional video.

Pets on Board

Only small fur-bearing and feathered pets contained in secure, clean, hand-held cages are permitted on the bus. Cages (hard or soft shell pet carriers) must be small enough to fit on the owner's lap.

Passengers must hold onto their pet's cage at all times. If there is room, the passenger may place and hold the cage beside them on the floor. The cage should not block the aisle or restrict other passengers.

Assistance animals that are certified are allowed on public transit at all times. You may be asked to produce your Guide Animal Certificate.

Safety

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip or use a flashlight or the light from your mobile phone to signal the driver that you are at the stop.

Accessibility

Mobility Aids

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

Family Travel Program

With the purchase of a monthly pass, adults over the age of 19 can bring up to 4 children under the age of twelve on board for free. This program does not apply to cash fares and tickets.

