

## Attendants

Customers using wheelchairs or scooters, registered handyDART customers or CNIB pass holders may travel with an attendant. Please let your transit operator know if the person travelling with you is your attendant. Attendants travel free and must board and exit at the same stop as the customer requiring assistance and help to load and secure mobility aids on the bus. Your driver will ensure that the securements are properly fastened.

## handyDART

handyDART is a door-to-door, shared transit service for people unable to take fixed-route transit.

Service within Summerland and service to Penticton must be pre-booked. Call 250-492-5814 between the hours of 8:00 a.m. and 4:30 p.m., Monday through Friday. At other times, a telephone answering service will provide recorded information. You can book subscription trips for regular appointments and programs, or one-time trips, such as shopping and social visits.

Be ready with the following information:

- your name and phone number
- whether you are a registered handyDART user
- travel day and pickup time
- your destination and pickup time
- special equipment you use, such as a walker, cane, or wheelchair
- if an attendant is assisting you on this trip

Service hours Monday to Friday  
6:30 a.m. - 4:30 p.m.

Office hours Monday to Friday  
8:00 a.m. - 4:30 p.m.

## handyDART fares

**Zone 1** one way within Summerland \$2.00

**Zone 2** each way to and from Penticton \$4.00

Attendants travel for free

## Holiday and Weekend Service

Transit service will not operate on Saturday, Sunday, or the following holidays:

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Subject to change. Check online at [www.bctransit.com](http://www.bctransit.com) for special event service.

## Ticket and Pass Outlets

Summerland Municipal Hall – 13211 Henry Avenue  
Summerland Aquatic Centre – 13205 Kelly Avenue

### Summerland to Kelowna

On Mondays, the South Okanagan Transit bus travels from Osoyoos to Penticton and Kelowna. The bus will stop at the Summerland Health Centre at 9:15 a.m. and return at 3:45 p.m. on request. Book ahead by phoning 250-495-8054. Customers with medical appointments have priority seating.

### Kelowna and Penticton

Check [www.bctransit.com](http://www.bctransit.com) for service within Kelowna and Penticton.

Kelowna Regional Transit 250-860-4020

Penticton Transit 250-492-5602



## Fares

subject to change

### Cash

	Zone 1 one way within Summerland	Zone 2 each way to and from Penticton
Passenger/handyDART	\$ 2.00	\$ 4.00
Child, 4 or under	free	free

### Tickets (10\*)

Passenger	18.00	36.00
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### Monthly Pass

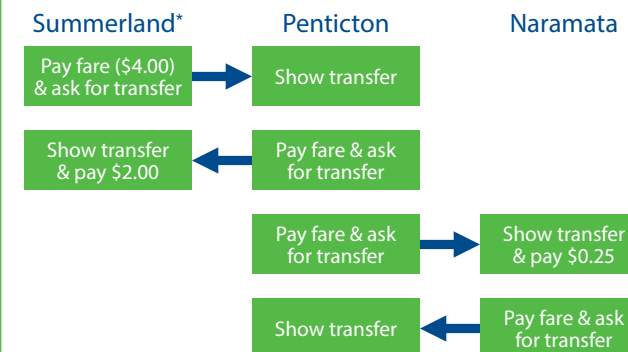
Passenger	50.00	50.00
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### Transfers

A transfer allows travel on Penticton Transit, Okanagan-Similkameen Transit (Naramata) and Summerland Transit in any direction for up to 90 minutes. Request a transfer when you board and pay your fare. Show your transfer to the driver, face up, with time showing. Expiry time is final. Transfers are completed where possible. Route delays may prevent some connections from being made.

### Transfer Guide

Ask your driver for transfers between Summerland, Penticton, and Naramata.



\* Fare for fixed-route, handyDART and On-Request service.

# Summerland Transit

## RIDER'S GUIDE

Effective May 19, 2014



DISTRICT OF  
SUMMERLAND

BCTransit

Transit Info 250-492-5814

[www.bctransit.com](http://www.bctransit.com)

## Welcome Aboard

Your local transit system runs five days a week. Buses serve the District of Summerland.

**Fixed-route service** – scheduled service to major destinations, residential areas and between Summerland/Trout Creek and Penticton.

**handyDART** – door-to-door, shared service for people who are unable to take the fixed-route service.

**On-Request** – door-to-door, shared service for travel within Summerland for people living outside of the fixed-route area.

## About Your Transit System

Funding for your local transit system is cost shared between the District of Summerland and BC Transit. Decisions on fares, routes and service levels are made by the District Council based on public feedback and information provided by BC Transit.

All buses are operated by Penticton and District Community Resources Society.

Operating costs are met by a combination of farebox revenues and joint regional district and provincial funding.

## Contact

Customer Information 250-492-5814  
 Lost and Found 250-492-5814  
 handyDART 250-492-5814  
 Web [www.bctransit.com](http://www.bctransit.com)  
 Address 330 Ellis Street  
 Penticton, BC V2A 4L7

If you have comments about service in general or suggestions for improvements, contact the District of Summerland, 13211 Henry Avenue, Box 159, Summerland, BC V0H 1Z0, Phone: 250-494-6451  
 Email: [info@summerland.ca](mailto:info@summerland.ca)

## Pass Programs

### Transit Pass Tax Credit

The Government of Canada offers a non-refundable tax credit if you use a monthly pass. Save your pass and receipt as proof of purchase for your income tax. For more information visit [www.cra.gc.ca](http://www.cra.gc.ca)

## Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Social Innovation. It offers an annual bus pass for low income seniors and individuals receiving disability assistance from the Province of British Columbia. The pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit [www.buspass.gov.bc.ca](http://www.buspass.gov.bc.ca) or call 1-866-866-0800.

## Riding the Bus

### Bike Racks

Most bikes can be accommodated on BC Transit buses. If you're considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, child carriers or any other item that could interfere with the driver's vision are removed from the bike.

Bike racks on community buses can only be used during daylight hours. Bikes block the headlights at night.

Visit *Rider Info* at [www.bctransit.com](http://www.bctransit.com) for an instructional video.

### Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.

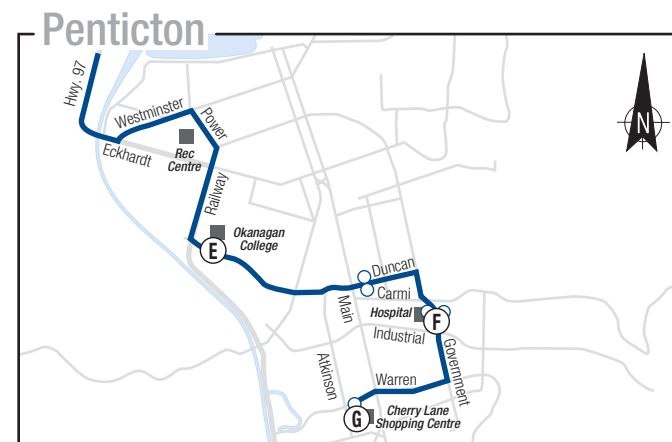
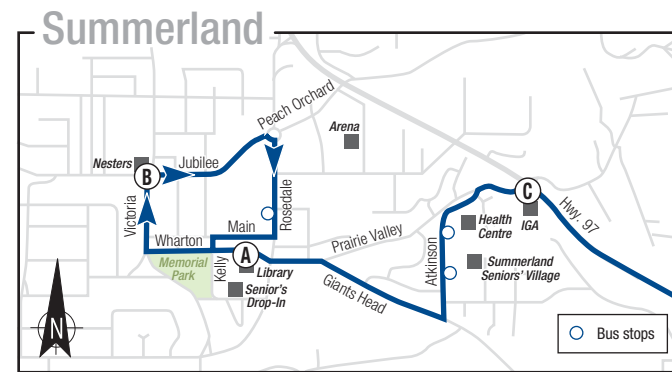
## Accessibility

### Courtesy Seating

BC Transit serves everyone on a first-to-board basis. Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment. Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

## 1 Summerland to Penticton

Monday to Friday						
Summerland			Trout Creek	Penticton		
(A)	(B)	(C)	(D)	(E)	(F)	(G)
Summerland Library	Victoria and Jubilee	Summerfair Shopping Centre	Nixon and May	Okanagan College	Penticton Regional Hospital	Cherry Lane Shopping Centre
7:15	7:17	7:26	7:33	7:48	7:54	8:00
10:30	10:32	10:41	—	10:58	11:04	11:10
2:40	2:42	2:51	2:58	3:13	3:19	3:25
4:30	4:32	4:41	—	4:58	5:04	5:10



## 1 Penticton to Summerland

Monday to Friday						
Penticton			Trout Creek	Summerland		
(G)	(F)	(E)	(D)	(C)	(B)	(A)
Cherry Lane Shopping Centre	Penticton Regional Hospital	Okanagan College	Nixon and May	Summerfair Shopping Centre	Victoria and Jubilee	Summerland Library
8:05	8:09	8:14	—	8:30	8:39	8:43
11:15	11:19	11:24	11:38	11:44	11:53	11:57
3:30	3:34	3:39	—	3:55	4:04	4:08
5:15	5:19	5:24	5:38	5:44	5:53	5:57



Transit maps show transit routes, exchanges and relevant landmarks to help riders use the transit system. They are not complete street maps.